

Workplace Communication in Canada (WCC) Program

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The WCC program offers a series of four consecutive, on-campus and off-campus, hybrid courses designed to help internationally trained individuals (ITIs) develop the intercultural communication skills required to succeed in the Canadian workplace.

The whys and hows are the essence of intercultural professional communication and the foundation for the Workplace Communication in Canada (WCC) program offered through The G. Raymond Chang School of Continuing Education's Gateway for International Professionals.

The WCC program is designed to help ITIs enhance their professional communication in the context of the Canadian workplace. The program prepares ITIs for meaningful employment and career mobility in the Canadian labour market.

Program Design

Participants learn and practice intercultural communication skills, such as client-focused communication, persuasion, negotiation, critical thinking, and ethical decision-making, as well as presentation and teamwork skills. All courses focus on understanding cultural differences related to communication in the Canadian work environment.

The WCC program's course series consists of the following four 39-hour hybrid courses:

- Effective Oral Communication (CDCE 910)
- Advanced Customer Focused Applications (CDCE 320)
- Effective Persuasion and Public Speaking (CDCE 330)
- Teamwork and Organizational Behavior (CDCE 340)

Graduates from the WCC program will receive a Professional Development Award from The G. Raymond Chang School of Continuing Education.

Course Delivery Format

Each course is offered partially in class and partially online. Courses span over four weeks; they include Saturday intensives (five-hour classroom sessions) and an average of six hours of weekly online learning.

The Ontario Bridging Participant Assistance Program (OBPAP) Bursary

The Ontario Bridging Participant Assistance Program (OBPAP) provides bursaries of up to \$2,620.00 to cover direct education costs for eligible students enrolled in the WCC program between April 1, 2017 and March 31, 2018.

Enrol today!

To enrol in the program, register for courses, and apply for the OBPAP bursary, please contact Dr. Katerina Belazelkoska
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NEW!

The WCC program has launched its highly interactive, fully online course, Intercultural Communication for the Canadian Workplace (ICCW). For a limited time, the course tuition fee is \$100.00 + HST. Don't miss the opportunity to take this interactive course at a special reduced price. Enrol at: <https://ce-online.ryerson.ca/iccw>